rlb Chartered Professional Accountants

HubSync

Welcome To Your New Client Portal.

Experience seamless, secure file sharing with RLB's cutting-edge client portal.



Secure Transfers

Bank-level encryption protects your sensitive documents.



Lightning Fast

Upload and download files at incredible speeds.



Always Accessible

Access your portal 24/7 from any device, anywhere.



Smart Requests

Streamlined file requests with automated notifications.

We look forward to sharing the exciting new ways RLB is transforming our client experience over the coming months through enhanced service delivery, new technology, and deeper collaboration.

What to Expect: Communications from HubSync.

As part of our transition to the new RLB Client Portal, you'll start receiving important notifications and updates directly from HubSync. Here's what you need to know:

What You'll Receive

- Alerts about new requests, document uploads, and deadlines
- Security codes for secure login

Portal Notifications

- Real-time updates and reminders within the portal
- Messages and comments from your RLB team

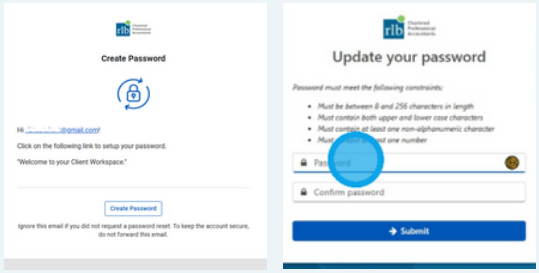
Customizable Preferences

- Set your notification preferences to receive updates instantly or in a daily summary
- Choose which types of alerts you want to see, like messages or reminders

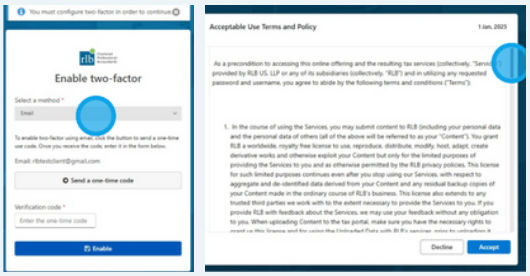
How to Manage Communications

- Use the bell icon to view updates, reminders, and messages from your RLB team
- Adjust your settings to control how and when you're notified

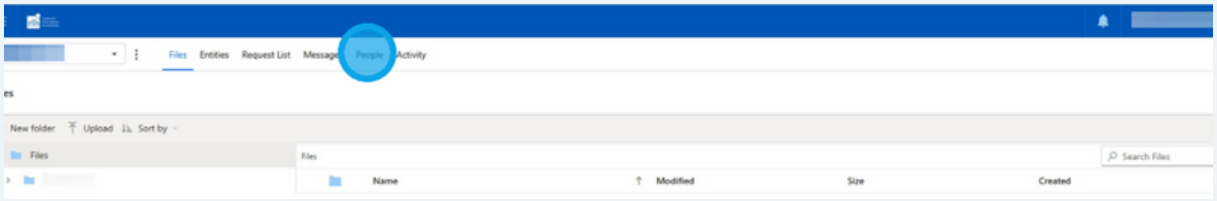
1 Getting started & creating your password



2 Multi-Factor Authentication



3 What you'll see in the portal



4 Navigating your Client Portal

